

GREATER MANCHESTER CORPORATE ISSUES & REFORM OVERVIEW AND SCRUTINY COMMITTEE

DATE: Tuesday 15 October 2019

TIME: 6.00 pm – 8.00pm

VENUE: GMCA - GMCA Boardroom, Churchgate House, 56
Oxford Street, Manchester, M1 6EU

AGENDA

1. APOLOGIES

2. CHAIR'S ANNOUNCEMENTS AND URGENT BUSINESS

To receive declarations of interest in any item for discussion at the meeting. A blank form for declaring interests has been circulated with the agenda; please ensure that this is returned to the Governance & Scrutiny Officer at the start of the meeting.

3. DECLARATION'S OF INTEREST 1 - 4

To receive declarations of interest in any item for discussion at the meeting. A blank form for declaring interests has been circulated with the agenda; please ensure that this is returned to the Governance & Scrutiny Officer at the start of the meeting.

4. MINUTES OF THE MEETING HELD ON 17 SEPTEMBER 2019 5 - 14

To consider the approval of the minutes of the meeting held on 17 September 2019, as a correct record.

**5. GREATER MANCHESTER STRATEGY IMPLEMENTATION PLAN AND
PERFORMANCE UPDATE - TO FOLLOW**

Report of Andy Burnham, Mayor of Greater Manchester, and Policy and Reform Portfolio Lead.

6. AGE-FRIENDLY GREATER MANCHESTER - UPDATE REPORT 15 - 44

Report of Councillor Brenda Warrington, Portfolio Leader for Age-Friendly Greater Manchester and Equalities, and Pam Smith, Portfolio Lead Chief Executive for Age-Friendly Greater Manchester. Meeting attendance by Pam Smith.

7. GREATER MANCHESTER LOCAL FULL FIBRE NETWORK PROGRAMME - TO FOLLOW

Report of Elise Wilson, Portfolio Lead for Digital City-Region, and Sara Todd, Portfolio Lead Chief Executive for Digital City-Region.

8. WORK PROGRAMME 45 - 48

Report of Joanne Heron, Statutory Scrutiny Officer, GMCA.

9. ITEMS FOR INFORMATION

9.a REGISTER OF KEY DECISIONS

<https://democracy.greatermanchesterca.gov.uk/ieListMeetings.aspx?Committeed=386>

9.b DATE OF NEXT MEETING

Tuesday 19 November 2019, at 6pm, GMCA Offices

10. EXCLUSION OF THE PRESS AND PUBLIC

To consider the adoption of the following resolution:-

That, under section 100 (A)(4) of the Local Government Act 1972 the press and public should be excluded from the meeting for the following items on business on the grounds that this involved the likely disclosure of exempt information, as set out in the relevant paragraphs of Part 1, Schedule 12A of the Local Government Act 1972 and that the public interest in maintaining the exemption outweighed the public interest in disclosing the information.

11. GREATER MANCHESTER LOCAL FULL FIBRE NETWORK PROGRAMME - TO FOLLOW 3

Report of Elise Wilson, Portfolio Lead for Digital City-Region, and Sara Todd, Portfolio Lead Chief Executive for Digital City-Region.

Committee Membership 2019/20	
Councillor Tim Pickstone	Bury;
Councillor Robert Allen	Bolton;
Councillor Tanya Burch	Salford;
Councillor Ben Clay	Manchester;
Councillor Anne Duffield	Trafford;
Councillor Chris Goodwin	Oldham;
Councillor David Jolley	Salford;
Councillor Joanne Marshall	Wigan;
Councillor John McGahan	Stockport;
Councillor Colin McLaren	Oldham;
Councillor Dave Morgan	Trafford;
Councillor Kallum Nolan	Rochdale;
Councillor Dena Ryness	Stockport;
Councillor Stella Smith	Bury;
Councillor Teresa Smith	Tameside;

For copies of papers and further information on this meeting please refer to the website
www.greatermanchester-ca.gov.uk.

Alternatively, contact the following Governance & Scrutiny Officer: Jamie Lee Fallon

✉ jamie.fallon@greatermanchester-ca.gov.uk

This agenda was issued on 7 October 2019 on behalf of Julie Connor, Secretary to the
Greater Manchester Combined Authority, Churchgate House, 56 Oxford Street,
Manchester M1 6EU

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CORPORATE ISSUES AND REFORM OVERVIEW AND SCRUTINY COMMITTEE

Declaration of Councillors' Interests in Items Appearing on the Agenda

NAME: _____

DATE: _____

Minute Item No. / Agenda Item No.	Nature of Interest	Type of Interest
		Personal / Prejudicial / Disclosable Pecuniary
		Personal / Prejudicial / Disclosable Pecuniary
		Personal / Prejudicial / Disclosable Pecuniary
		Personal / Prejudicial / Disclosable Pecuniary

Please see overleaf for a quick guide to declaring interests at GMCA meetings.

QUICK GUIDE TO DECLARING INTERESTS AT GMCA MEETINGS

This is a summary of the rules around declaring interests at meetings. It does not replace the Member’s Code of Conduct, the full description can be found in the GMCA’s constitution Part 7A.

Your personal interests must be registered on the GMCA’s Annual Register within 28 days of your appointment onto a GMCA committee and any changes to these interests must notified within 28 days. Personal interests that should be on the register include:

- Bodies to which you have been appointed by the GMCA
- Your membership of bodies exercising functions of a public nature, including charities, societies, political parties or trade unions.

You are also legally bound to disclose the following information called DISCLOSABLE PERSONAL INTERESTS which includes:

- You, and your partner’s business interests (eg employment, trade, profession, contracts, or any company with which you are associated)
- You and your partner’s wider financial interests (eg trust funds, investments, and assets including land and property).
- Any sponsorship you receive.

FAILURE TO DISCLOSE THIS INFORMATION IS A CRIMINAL OFFENCE

STEP ONE: ESTABLISH WHETHER YOU HAVE AN INTEREST IN THE BUSINESS OF THE AGENDA

If the answer to that question is ‘No’ – then that is the end of the matter. If the answer is ‘Yes’ or Very Likely’ then you must go on to consider if that personal interest can be construed as being a prejudicial interest.

STEP TWO: DETERMINING IF YOUR INTEREST PREJUDICIAL?

A personal interest becomes a prejudicial interest:

- where the well being, or financial position of you, your partner, members of your family, or people with whom you have a close association (people who are more than just an acquaintance) are likely to be affected by the business of the meeting more than it would affect most people in the area.
- the interest is one which a member of the public with knowledge of the relevant facts would reasonably regard as so significant that it is likely to prejudice your judgement of the public interest.

FOR A NON PREJUDICIAL INTEREST

YOU MUST

- Notify the governance officer for the meeting as soon as you realise you

FOR PREJUDICIAL INTERESTS

YOU MUST

- Notify the governance officer for the meeting as soon as you realise you

have an interest

- Inform the meeting that you have a personal interest and the nature of the interest
- Fill in the declarations of interest form

TO NOTE:

- You may remain in the room and speak and vote on the matter
- If your interest relates to a body to which the GMCA has appointed you to you only have to inform the meeting of that interest if you speak on the matter.

have a prejudicial interest (before or during the meeting)

- Inform the meeting that you have a prejudicial interest and the nature of the interest
- Fill in the declarations of interest form
- Leave the meeting while that item of business is discussed
- Make sure the interest is recorded on your annual register of interests form if it relates to you or your partner's business or financial affairs. If it is not on the Register update it within 28 days of the interest becoming apparent.

YOU MUST NOT:

- participate in any discussion of the business at the meeting, or if you become aware of your disclosable pecuniary interest during the meeting participate further in any discussion of the business,
- participate in any vote or further vote taken on the matter at the meeting

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Agenda Item 4

**GREATER MANCHESTER COMBINED AUTHORITY (GMCA)
CORPORATE ISSUES AND REFORM OVERVIEW AND SCRUTINY COMMITTEE
17 SEPTEMBER 2019 AT 6.00PM AT GMCA OFFICES**

Present: Councillor Tim Pickstone (Bury) (in the Chair)
Bolton: Councillor Bob Allen
Bury: Councillor Stella Smith
Manchester: Councillor Ben Clay
Oldham: Councillor Colin McLaren
Rochdale: Councillor Kallum Nolan
Salford: Councillor David Jolley
Salford: Councillor Tanya Burch
Stockport: Councillor Dena Ryness
Tameside: Councillor Teresa Smith
Trafford: Councillor Anne Duffield
Trafford: Councillor Dave Morgan
Wigan: Councillor Joanne Marshall

In attendance

GMFRS Jim Wallace, Chief Fire Officer
Dawn Docx, Deputy Chief Fire Officer
Tony Hunter, Assistant Chief Fire Officer
Dawn Royle,

GMCA Kevin Lee, Director Mayor's Office
Andrew Lightfoot, Deputy Chief Executive
Jane Forrest, Assistant Director, Reform
Dave Kelly,
Smyth Harper, Head of News and Media
Joanne Heron, Statutory Scrutiny Officer
Jamie Fallon, Governance and Scrutiny Officer

Rochdale Council Mark Widdup, Executive Director

CI21/19 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Chris Goodwin (Oldham), John McGahan (Stockport), and Richard Paver (GMCA Treasurer).

Kallum Nolan left the meeting at 7.15pm.

CI22/19 CHAIRS ANNOUNCEMENTS AND URGENT BUSINESS

The Chair reminded Members that a number of their annual GMCA Register of Interest Form's were still outstanding.

Members were advised that moving forwards the GMCA would be publishing its meeting papers via Modern.gov, enabling a paperless and more modern approach. The Chair reminded Members to provide the device information requested as soon as possible so that they can be issued with a username and password.

It was noted that up to six Members of the Committee attended a budget training on 13 August 2019, which was hosted by Richard Paver, GMCA Treasurer. The session focussed on helping Members better scrutinise the budget setting process and was well received. The Committee considered whether they could benefit from a further training session in advance of the budget setting process, in particularly for those who were unable to attend. It was agreed that Officers would seek to identify a further date to be held prior to a future committee meeting (in October or November at 5-6pm)

The Chair informed the Committee that the Scrutiny Chairs had recently met with the Mayor to consider how the scrutiny committees could make a meaningful impact. As a result, it was recommended that the committees should, as appropriate, make recommendations formerly to the GMCA and request feedback. It was also agreed that the committees should consider developing a small number of focussed scrutiny working groups, to address cross cutting themes such as bus reform. It was noted that as the groups were developed, they would be communicated to Members.

RESOLVED:

1. That Members provide the device information requested to support the roll out of modern.gov.
2. That Officers consult with Members and officers on developing a further budget training session (in October or November, 5-6pm).

CI23/19 DECLARATIONS OF INTEREST

There were no declarations of interest received.

CI24/19 MINUTES OF THE MEETING HELD ON 16 JULY 2019

The minutes of the meeting held on 16 July 2019 were submitted for approval. A Member requested a correction to item CI/18/19 Programme for Change Outline Business Case, with reference to changing a 'two-pump incident' to state 'two-five-pump incident'.

RESOLVED:

That the minutes of the meeting held on 16 July 2019 be approved as a correct record subject to the correction to item CI/18/18 Programme for Change Outline Business Case.

CI25/19 UNIFIED PUBLIC SERVICES FOR THE PEOPLE OF GREATER MANCHESTER

Andrew Lightfoot, Deputy Chief Executive, GMCA introduced a report which provided an overview of the White Paper on Unified Public Services for the people of Greater Manchester which had been agreed by the GMCA in July 2019.

Jane Forrest, Assistant Director Reform, added that the White Paper sat alongside a number of key strategies for Greater Manchester including; the Local Industrial Strategy (LIS), the Health and Social Care (HSC) Prospectus, and the Standing Together Plan. It represents a significant step forward in our reform ambitions, setting out a 21st century vision for public services and putting forward Greater Manchester (GM) as an international leader in this field. Principally, it aimed to improve outcomes for people across Greater Manchester, but it also sought to provide a platform to influence the future direction of central government policy and spending.

It was acknowledged that the White Paper was not prescriptive in its nature, and did not define how services should be delivered, but asked that localities pay attention to delivering change inline with six key features, and did these things relentlessly to achieve greater change.

The detail of the GM Model was based on learning from work in neighbourhoods in each of the ten localities within GM, reform work in thematic areas (e.g. Troubled Families Programme, Working Well etc.) and a series of self-assessment processes conducted by the 10 localities of GM themselves.

Members received a presentation (at Appendix 1) from Mark Widdup, Executive Director, Rochdale Council, which provided an overview of the 'Reform and Transformation in the Rochdale Borough so far', outlining how Rochdale were implementing the principles, and what areas they were paying particular attention to.

The following key points were highlighted:

- The focus was not on policy but on citizens
- Rochdale have opted to split the borough into five townships (of 30,000-50,000) to enable connectivity to communities.
- Governance structures had been reviewed with the development of a Strategic Place Board (an amalgamation of PSR and the Health and Wellbeing Board).
- The focus was centred on the role of citizens.
- The workforce was being developed to ensure that leaders, and future leaders, can instill confidence in staff to work in the way outlined.

Members raised the following questions and comments:

- Members welcomed the proposal but highlighted that not all localities would be able to split their areas as suggested (into populations of 30,000-50,000 residents) due to urban areas. Would these areas be able to achieve the same outcomes? Jane Forest advised that the White Paper did not prescribe default population levels, but suggested that it made sense in terms of the administrative arrangements, to allow services to integrate, and provides the framework and opportunities to focus on smaller communities where there is need. This suggestion draws on the work which had taken place on the HSC integration agenda, which found that GP surgeries and schools were central to engaging with citizens.
- How will the GMCA encourage localities to review their governance arrangements, in particular, to strengthen their scrutiny arrangements? It was acknowledged that many

district scrutiny committees did not consider GMCA issues. It was advised that the White Paper recognised the need for strong scrutiny and oversight from localities, and set out what learning they might want to take forward together.

- Members expressed concern that the White Paper was ‘reinventing the wheel’, given localities had previously adopted a neighbourhood approach. It was felt that the challenge was persuading services to align along the same boundaries. Mark Widdup, acknowledged that localities had previously tried to adopt a similar approach. However, he felt a genuine willingness across localities to have a discussion with citizens, actively listen, and value their contribution, which had not been the case previously. Through implementing the approach Rochdale could now evidence its impact; which included a fiscal value of £4.05 for every £1 invested (Cost benefit analysis as validated by MHCLG 2019).
- Members welcomed the personable approach, which involved services ‘wrapping around a person in order to meet their needs’, but questioned whether this could affect the way budgets were allocated? It was reported that in Rochdale, the budget had been reviewed at a strategic level, to ensure that funding was allocated appropriately. Mark Widdup, added that citizens actively helping others (through volunteering) helped to make the budget go further.
- A Member referenced Lee’s story (case study on page 4), and the ‘sharing of Lee’s full situation with all partners’. Whilst this was encouraging, concerns were expressed over data protection challenges. Mark Widdup, reported that in Rochdale good relationships with colleagues had been developed, and data sharing agreements were in place across adult and children’s services, and GMP. It was acknowledged that data protection continued to be a challenge, which officers were actively trying to overcome.
- A Member reported issues when reporting anti-social behaviour (ASB) incidents with the Police and ASB team, with regards to where the responsibility lay. Members sought assurances that citizens would not be faced with similar issues when trying to access support. It was acknowledged that the White Paper recognised that all services played a joint role.
- Members sought clarification in relation to how social housing providers were being engaged in the process. It was confirmed that this was an iterative process, and the dialogue was ongoing between social housing partners. The aim was to identify how we can work collaboratively on this journey. From a citizens point of view, along with from an operational service delivery perspective it was imperative to incorporate all partners.
- A Member expressed the need for longer term commissioning arrangements to be developed, which were focussed on outcomes, as opposed to commissioning led. It was felt that services addressing complex needs such as the ‘Social Impact Bond’ required stability. It was confirmed that principally, the White Paper aimed to improve outcomes for people across GM, but also sought to provide a platform to influence the future direction of central government policy and spending. Members were informed that the GM Commissioning Hub, were exploring where the opportunities might be to commission for outcomes, rather than efficiency. Health was provided as an example of how through the partnership arrangements, the other determinants of health issues could be addressed differently.
- Members welcomed the reference to their ‘community leadership role’ but requested clarity as to how this role could be performed at neighbourhood level. It was confirmed that elected members played a key role in leading delivery in a place, and representing the voice of the community. Members can help ensure that services, resources and finances, were organised in the best interests of residents they represented.

RESOLVED:

1. That the content of the White Paper on Unified Public Services for the people of Greater Manchester, and its significance as part of our strategic ambition be noted.
2. That the points made by stakeholders and localities during the extended period of local engagement and consultation that ran from March 2019 to June 2019 be noted.
3. That it be noted that implementing the GM Model as described in the White Paper did not require, and was not intended for, any transfer of statutory responsibilities from public bodies up to the Greater Manchester Combined Authority.
4. That a further update be arranged in the next municipal year.

CI26/19

CONSULTATION REPORT FOR THE PROGRAMME FOR CHANGE BUSINESS CASE

Kevin Lee, Director of Mayor's Office, introduced the item, noting that following the close of the consultation and the continuing engagement with Trade Unions, Leaders had met that morning to consider the proposals, and had agreed the points below:

- a) Retaining current crewing levels and maintaining firefighter numbers at or above May 2017 levels for this financial year (and the Mayor is considering the options to extend this beyond April 2020);
- b) Retaining an additional 11 specialist prevention staff to support complex cases and address safeguarding concerns;
- c) Allowing more time for the transition of prevention activity to ensure firefighters are adequately trained and equipped;
- d) Developing alternative delivery models for volunteering and cadets;
- e) Retaining Princes Trust, reducing the number of teams from seven to five, whilst allowing more time to develop future options;
- f) Developing an improved delivery model for Protection including continued efforts on High Rise, Grenfell implications and improving fire safety within the Private Rented Sector;
- g) Undertaking a limited restructure of administration activity initially, allowing more time for the development of a centrally managed delivery model;
- h) Recommendation that the capital schemes as set out in the OBC are incorporated into the Service's Capital Programme;
- i) Ongoing investment in stations, including welfare facilities.

It was acknowledged that the revised proposals reflected previous concerns raised by the Committee, and Members were informed that the Mayor was keen to hear their views, before any final decisions were made.

Members were informed that with regards to the Government Spending Review, it was understood that the fire grant would be uplifted to be a flat grant, notwithstanding, confirmation had not yet been received in relation to addressing the pension's shortfall of £5.7 million. If the Government did not meet this shortfall, it would need to be addressed through the GMFRS budget. It was agreed that further updates would be circulated to the Committee as appropriate.

In relation proposal to reduce the number of non-uniformed staff, which initially would have affected 113 posts, it was highlighted that following consultation, this has reduced to 60 posts. It

was reiterated that, the Mayor and Deputy Mayor were still determined to avoid compulsory redundancies for support staff, and work was underway across the GMCA family, to identify alternative opportunities for those staff affected.

Members were informed that the Mayor was proposing to maintain the current crewing levels and firefighter numbers at or above May 2017 levels (1121 firefighters) for this financial year. This commitment, supported by overtime arrangements, and the continued use of reserves, has proposed to maintain current crewing arrangements of 5:4:4 and 50 fire engines in the short term, to allow more time for discussions with the Fire Brigades Union (FBU) about the number of fire engines available, and the crewing levels that could realistically be achieved. The long-term viability of this arrangement however, was dependent on future funding settlements from government, which at this stage was unclear.

Members raised the following questions and comments:

- Members from Manchester and Salford Labour groups queried whether their submissions had been considered as they were not represented within the report. It was agreed that this would be checked and Officers would ensure that these submissions were formerly represented within the consultation report.
- A Member sought clarity in relation to whether there had been any proposed changes to those set out for the Eccles Fire Station following the consultation. This station was important to Eccles as it was a specialist water and rescue station. It was agreed that clarification would be provided.
- Members requested further information regarding the financial impact of the proposed changes, and queried whether they were sustainable? It was acknowledged that the financial position was difficult, and it was difficult to know whether the proposals regarding firefighters were sustainable, until the outcome of the Spending Review was known, along with the outcome of the Mayor's budget discussions. It was noted that the reduction in the number of non-uniform staff at risk, had been largely achieved through effective vacancy management, along with voluntary severance and voluntary early retirements.
- How were the negotiations with trade unions (TU's) progressing? Kevin Lee confirmed that negotiations were ongoing, and the TU's were broadly supportive of the direction of travel.
- Members queried whether other Blue Light services were in support of the proposals. It was confirmed that Blue Light services were satisfied that the proposals met their requirements.
- A Member explored whether the Mayor would consider increasing the precept, so that the proposals could be delivered in a more sympathetic way. It was acknowledged that the raising of additional funds through an increase to the Fire and Rescue Service element of the Mayoral General Fund Precept would require further consideration as part of the budget consultation process.
- It was acknowledged that maintaining crewing levels of 5:4:4 without any additional funding, was not a viable option, as the required efficiencies would leave a crew of only 39 appliances. The sustainability of the proposals were reliant on government, as a flat rate grant would not allow us to continue at this rate, and an increase is needed if they are to make the service sustainable for the future. Members support was requested, to work with the GMCA to constructively make the case to government for an increase. Members welcomed the update and were in full support of the request.

Dawn Docx, Deputy Chief Fire Officer, GMFRS, advised that Members had been provided with the Consultation report, which provided some insight into the analysis process. Members

received a short presentation (Appendix 2) from Smyth Harper, Head of News and Media which provided an overview of the process, key findings and next steps.

Following the presentation Members raised the following questions and comments:

- A Member stated that previously Members had expressed that they did not feel they had been afforded sufficient time to comprehensively scrutinise the proposals.
- Members reiterated their concerns regarding the robustness of the plans, given the exponential rate of growth within the city region, in particularly inner city core, and the impact of congestion on response times.
- A Member raised concerns regarding the fact that many of the non-uniform staff at risk were likely to be predominantly female and whether this could be seen as discriminative.
- Further information was requested in relation to the stakeholder mapping, where posters and leaflets made available in key community hubs such as community centres, given that twitter had limited reach in many areas. Smyth Harper, advised that the focus of the campaign had been primarily on digital promotion, as this was considered the most effective way to reach most people. In addition there had been extensive engagement with key stakeholders (in the thousands), such as the community and voluntary sector groups across Greater Manchester, who were encouraged to share the information with their networks.
- The Committee considered how best to appropriately share their views with the Mayor, and following discussion, the following statement was proposed: 'Further to the consultation process, the Committee commends the development of the revised range of options set out in the OBC and acknowledges the progress made by the Mayor in his attempt to deliver transformational change within GMFRS. The Committee recognises the difficulties posed by the major uncertainties surrounding central government funding for fire and rescue services and reiterated that the various saving proposals around crewing levels and fire engine numbers remained wholly unacceptable.'
- The Chair brought the item to a close, noting that the Committee would need to consider the issues again as part of the budget setting process (Feb/March next year).

RESOLVED:

1. That the report be noted.
2. That the Committee be provided with further updates on addressing the pension's deficit as appropriate.
3. That Officers ensure that the consultation response submitted by Salford's Labour Group was formerly represented within the Consultation report.
4. That Officers ensure that the views of the Manchester Labour Group had been considered within the consultation and that these are formerly represented within the Consultation report.
5. That the Committee be provided with further information on whether any changes have been made to the proposals regarding Eccles Fire Station.

6. That Members agreed to support the GMCA in their lobbying to government, in relation to the GMFRS budget.
7. That the Mayor and Deputy Mayor are recommended to consider the Committee's views as follows; 'Further to the consultation process, the Committee commends the development of the revised range of options set out in the OBC and acknowledges the progress made by the Mayor in his attempt to deliver transformational change within GMFRS. The Committee recognises the difficulties posed by the major uncertainties surrounding central government funding for fire and rescue services and reiterated that the various saving proposals around crewing levels and fire engine numbers remained wholly unacceptable.'

CI27/19 **HER MAJESTY'S INSPECTORATE OF CONSTABULARY AND FIRE AND RESCUE SERVICES (HMICFRS) – FIRE INSPECTION REGIME UPDATE REPORT**

Tony Hunter, Director of Protection and SPPCI, GMFRS, provided an overview of the HMICFRS inspection regime, GMFRS inspection activities, and the response to the recommendations.

The following key points were highlighted:

- The HMICFRS published its report into GMFRS' 20th June 2019, on their website detailing how it had been graded. The Service was graded as 'Good' at:
 - Understanding the risk of fire and other emergencies and responding to fires and other emergencies.
 - Making the fire and rescue service affordable now and in the future.
- The report also highlighted several areas for improvement, with recommendations, where the Service should take actions to address. The report identified 19 'Areas for Improvement', 2 'Causes of Concern' and 4 'Recommendations'.
- Following the publication of the inspection report GMFRS had developed an action plan detailing the four recommendations and the planned actions to address these areas (Appendix A). The action plan had been aligned to the Programme for Change, so that areas of work could be progressed simultaneously. The action plan was progressing with vigour and would be updated regularly, with these published on the GMFRS website on the 'About Us' page.
- It was not yet clear when the next formal inspection of GMFRS would take place or whether the format would be a subsequent full inspection or themed against specific areas. An ongoing relationship would be maintained with the inspectorate through the HMICFRS SLO and sharing of progress updates against the action plan.

The Committee welcomed the update and requested that the next update be focussed upon how they were addressing the two areas which had been rated inadequate; equality and diversity, and culture.

RESOLVED:

1. That the report be noted.
2. That the recommendations for action from the HMICFRS report and GMFRS improvement plan to address these be noted.

3. That a progress report be provided in December 2019 focused on the areas which were rated 'inadequate' (equality and diversity, and culture).

CI28/19 **WORK PROGRAMME**

Joanne Heron, Statutory Scrutiny Officer, introduced the 2019/20 work programme for Members to review, develop and agree.

It was confirmed that the Mayor would be in attendance at the next meeting to present the Greater Manchester Strategy update. The Chair requested that the report outlines the challenging issues which the Mayor would like the Committee to consider. A Member suggested that the Committee may want to focus on homelessness.

The Committee were reminded that a further training sessions with Richard Paver, GMCA Treasurer would be arranged, to help Members better scrutinise the budget setting process. The training session would be scheduled prior to a Committee meeting at 5pm.

RESOLVED:

1. That the work programme be agreed.
2. That the Greater Manchester Strategy update report due to be considered by the Committee in October 2019 outline key areas for the Committee to consider.

CI29/19 **GMCA REGISTER OF KEY DECISIONS**

RESOLVED:

That the Register of Key Decisions be noted.

CI30/19 **DATE OF NEXT MEETING**

Tuesday 15 October 2019 at 6pm, GMCA Offices

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Corporate Issues & Reform Overview & Scrutiny Committee

Date: 15 October 2019

Subject: Age-Friendly Greater Manchester – update report

Report of: Cllr Brenda Warrington, Portfolio Leader for Age-Friendly Greater Manchester and Equalities, and Pam Smith, Portfolio Lead Chief Executive – Age-Friendly Greater Manchester and Equalities

PURPOSE OF REPORT

1. To provide an update on progress made on the Age-Friendly Greater Manchester strategy since the January 2019
2. To seek support for the Ageing in Place Programme which will establish a series of age-friendly neighbourhoods in line with our ambition for Unified Public Services and the White Paper
3. Local authorities support for the integration of ageing and place strategies drawing on evidence from Ambition for Ageing and other programmes, focusing on 12 areas across Greater Manchester

RECOMMENDATIONS

- Note progress made by the Greater Manchester Ageing Hub and partners on the Greater Manchester Age-Friendly Strategy since its launch in March 2018
- Endorse the Ageing in Place Programme, taking place in 12 neighbourhoods across Greater Manchester

CONTACT OFFICERS

Pam Smith – Chief Executive Lead for Age-Friendly Greater Manchester and Equalities
Paul McGarry – Head, Greater Manchester Ageing Hub, GMCA

BACKGROUND PAPERS

The following is a list of the background papers on which this report is based in accordance with the requirements of Section 100D (1) of the Local Government Act 1972. It does not include documents which would disclose exempt or confidential information as identified by that Act.

- Greater Manchester Age-Friendly Strategy https://www.greatermanchester-ca.gov.uk/media/1166/gm_ageing_strategy.pdf
- Age-Friendly Greater Manchester update report, GMCA Corporate Issues and Reform Overview and Scrutiny Committee, 22 January 2019

1. INTRODUCTION AND OVERVIEW

An age-friendly Greater Manchester is priority ten of the Greater Manchester Strategy. This work is coordinated by the Greater Manchester Ageing Hub based at GMCA, which brings together universities, public and private services, and GM citizens to improve the lives of residents as we age.

Delivering on this priority is a hugely collaborative undertaking, with partners from across the GM system working together on economy and work, housing and planning, transport, culture, age-friendly places and health ageing. The Ageing Hub team consists of a small core team supported by a wider network of colleagues from research, policy and delivery agencies. Greater Manchester is the only place in the UK with this level of integrated working around ageing covering such a wider spectrum programmes. In 2018 we were recognised by the World Health Organisation as the UK's first age-friendly city-region.

This update report is comprised of a summary of significant updates on the Ageing programme since our last report to this committee in January 2019, along with the presentation to the 1 October 2019 Greater Manchester Reform Board on the Ageing in Place Programme.

2. PROGRAMME UPDATE

Significant updates since our January 2019 report to this committee:

- Held the second Greater Manchester Age Friendly Conference 'Doing Ageing Differently' on 13 February 2019, bringing together around 300 of GM's system leaders, older people's groups, world-leading academics and other local, national and international partners
- Launched the 'Ageing Hub Digest' magazine, showcasing work and stimulate critical thinking around age-friendly policy and practice, primarily targeted at policy makers and practitioners
- In June 2019, launched the Pride in Ageing programme with the LGBT Foundation and Sir Ian McKellan, to address the inequalities faced by older LGBT people.
- As part of the Greater Manchester Local Industrial Strategy, we have agreed three priorities around ageing:
 - Develop a Healthy Ageing Innovation Partnership with UK Government
 - Establish an International Centre for Action on Healthy Ageing
 - Create a city-region testbed for healthy ageing
- GMCA in partnership with Manchester Museum has been awarded funding by the Baring Foundation to establish a national centre for creative ageing.
- Culture Champions programme are being rolled out in six of the local authority areas, promoting older people as cultural activists and producers of culture.
- So far the Mayoral Age-Friendly Neighbourhoods Challenge has recognised 32 neighbour areas of good practice right across our city region, places committed to helping older people

feel independent, safe and secure, and informed about what's going on in their local area. Phase two of the challenge is now open, and our aim is to have over 50 age friendly neighbourhoods by February next year.

- The Greater Manchester Active Ageing programme led by Greater Sport has engaged over 10,000 older people, promoting physical activity to those who are inactive. GM Active Ageing week in the summer was covered on BBC Breakfast and ITV News.
- Published evidence review on employment support for the over 50s with the Centre for Ageing Better and Department for Work and Pensions.
- Manchester School of Architecture and GMCA awarded funding to development Rightplace research programme, to provide better evidence about the kinds of home different groups of older people are looking for.
- Celebrated International Day of Older Persons on 1 October, coordinating communications with partners across Greater Manchester. Mayor, Portfolio Leader and other GM leaders joined communities around the country in signing an open letter from our strategic partner the Centre for Ageing Better committed to changing the way we think and talk about ageing.

4. AGEING IN PLACE PROGRAMME

The Greater Manchester Ageing in Place Programme (AIPP) aims to establish a series of age-friendly neighbourhoods in line with Greater Manchester's ambition for Unified Public Services and the White Paper.

AIPP brings together the significant experience across multiple agencies and communities into a collaborative, bottom-up programme that aims to deliver real change, especially in our low-income neighbourhoods.

AIPP will:

- Work at GM public service 'Neighbourhood' level (30-50k) to develop ageing partnerships, action plans and interventions.
- Identify and create appropriate leadership in each neighbourhood going with the grain of what works well.
- Foster a common culture in local workforces about ageing and the varied experiences of older people.
- Enable coordinated services and evaluation processes so that efficiencies can be made and re-invested back into communities.
- Build on, and contribute to, wider integrated service delivery in the neighbourhood to prevent divergence and duplication. Ensure mainstream services are age-friendly.
- Ensure that local knowledge is fed back to inform wider city and city-region ageing strategies.
- Start its work in 12 GM neighbourhoods across all 10 local authorities in phase one.

For GM agencies, AIPP will:

- Embed a social model of ageing into GM place-based working and Integrated Neighbourhood Functions.
- Develop a powerful community of interest to support further adoption of ageing in place approach.

- Provide academics opportunities for research that makes an impact.
- Better targeting of whole population services and support to different groups of older people, especially the most marginalised groups.

For citizens, AIPP will deliver:

- Improved quality-of-life, health and better opportunities to benefit from all the city-region has to offer.
- A movement that promotes social cohesion, intergenerational solidarity and resilience.
- Opportunities to define local priorities and inform decision-making.

Please see attached presentation to the October Greater Manchester Reform Board, 'Greater Manchester Doing Ageing Differently'.

5. CONCLUSION

The Ageing in Place Programme represents a significant undertaking to deliver age-friendly neighbourhoods with integrated place-based delivery of public services. Drawing on the GM ageing ecosystem, the end result should be the development of coordinated services and resident-led approaches to address the specific needs and aspiration of older people in each of the 12 neighbourhoods.

The 12 neighbourhoods are those nominated by the local authorities and where support will be coordinated by a local project team reflecting each specific community. Implementation is expected to start from April 2020.

GREATER MANCHESTER

DOING AGEING DIFFERENTLY

GM Reform Board
October 2019

Our vision is that older residents are able to contribute to and benefit from sustained prosperity and enjoy a good quality of life.

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Greater Manchester Age-Friendly Strategy

Agenda

- 1 Ageing In Place Programme**
- 2 Pride in Ageing**
- 3 Programme Update: selected highlights**

1 Ageing *in Place*

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The GM Ageing *in Place* Programme (AIPP) aims to establish a series of age-friendly neighbourhoods in line with our ambitions for Unified Public Services and the White Paper



AIPP: Introduction

AIPP aims to deliver a core element of Priority 10 of the Greater Manchester strategy, an age-friendly city-region.

AIPP brings together the significant experience across multiple agencies and communities into a collaborative, bottom-up programme that aims to deliver real change, especially in our low-income neighbourhoods.

AIPP is about creating better places to live, thrive and contribute and is a programme for everyone. It will start its work in 12 GM neighbourhoods

For our citizens, AIPP will deliver:

- **Improved quality-of-life**, health and better opportunities to benefit from all the city-region has to offer.
- A **movement** that promotes social cohesion, intergenerational solidarity and resilience.
- Opportunities to **define local priorities** and inform decision-making.

For GM agencies, AIPP will:

- Embed a **social model of ageing** into GM place-based working and Integrated Neighbourhood Functions.
- Develop a powerful **community of interest** to support further adoption of ageing in place approach.
- Provide **academics** opportunities for research that makes an impact.
- Better targetting of **whole population services** and support to different groups of older people, especially the most marginalised groups.

Age-Friendly Neighbourhoods and The GM Model:



Geographic alignment

Work at **GM public service** 'Neighbourhood' level (30-50k) to develop ageing partnerships, action plans and interventions.



Leadership and accountability

Identifying and creating appropriate **leadership** in each neighbourhood going with the grain of what works well.



One workforce

Foster a common culture in local **workforces** about ageing and the varied experiences of older people.



Shared financial resource

Enable **coordinated** services and evaluation processes so that efficiencies can be made and re-invested back into communities.



Programmes, policy and delivery

Build on, and contribute to, **wider integrated** service delivery in the neighbourhood to prevent divergence and duplication. Ensure mainstream services are age-friendly.



Tackling barriers and delivering on devolution

Ensure that **local knowledge** is fed back to inform wider city and city-region ageing strategies.

Messages from research

1 Social inequalities are manifest as spatial inequalities:

"Older people living in our most deprived neighbourhoods are likely to need medium to high levels of care and support up to 15 years earlier than people living in our least deprived neighbourhoods."

(Nazroo, 2017)

2 Experiences of strong and supportive neighbourhoods are the most important contributor to good well-being in later life:

"Health status is less important for well-being for those who think they are in charge of their environment, who perceive their neighbourhoods as more cohesive and who report higher identification with their district"

(Oswald and Konopik, 2015)

3 Age-friendly neighbourhoods have demonstrated how a more supportive environment can be realised:

"Supporting the inclusion and participation of older city-dwellers must be viewed as a crucial part of the agenda for sustainable urban development."

(Buffel, Phillipson and Scharf, 2012)



Messages from research

Income inequality leads to health inequalities, and both result in **spatial inequalities across our city-region**. Those who might benefit the most from a supportive social and physical environment are the least likely to have access to support.

Risk of social detachment

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The risk of becoming socially detached for the richest group is just **one fifth** of the risk of the poorest group



“Disadvantaged older adults find it difficult to engage in – and stay engaged in – social and cultural activities and this then impacts negatively on their wellbeing.”

(Nazroo 2017)

- There will be substantial growth in single person households over the next two decades – especially amongst those over 75. Age-friendly neighbourhoods should provide a mechanism for empowering older people and ensuring social participation in the broader sense. (Phillipson 2017)
- Evidence from the English Longitudinal Study of Ageing (ELSA) suggests **worsening of levels of health outcomes** for younger-old cohorts in the poorest 20% of the population, with increased levels of inequalities between the richest and poorest.
- Significant inequalities within the older population, with considerable divergence in healthy life expectancy within GM.

Indices of deprivation (60+)

Most deprived



Least deprived



Messages from research

Social Isolation

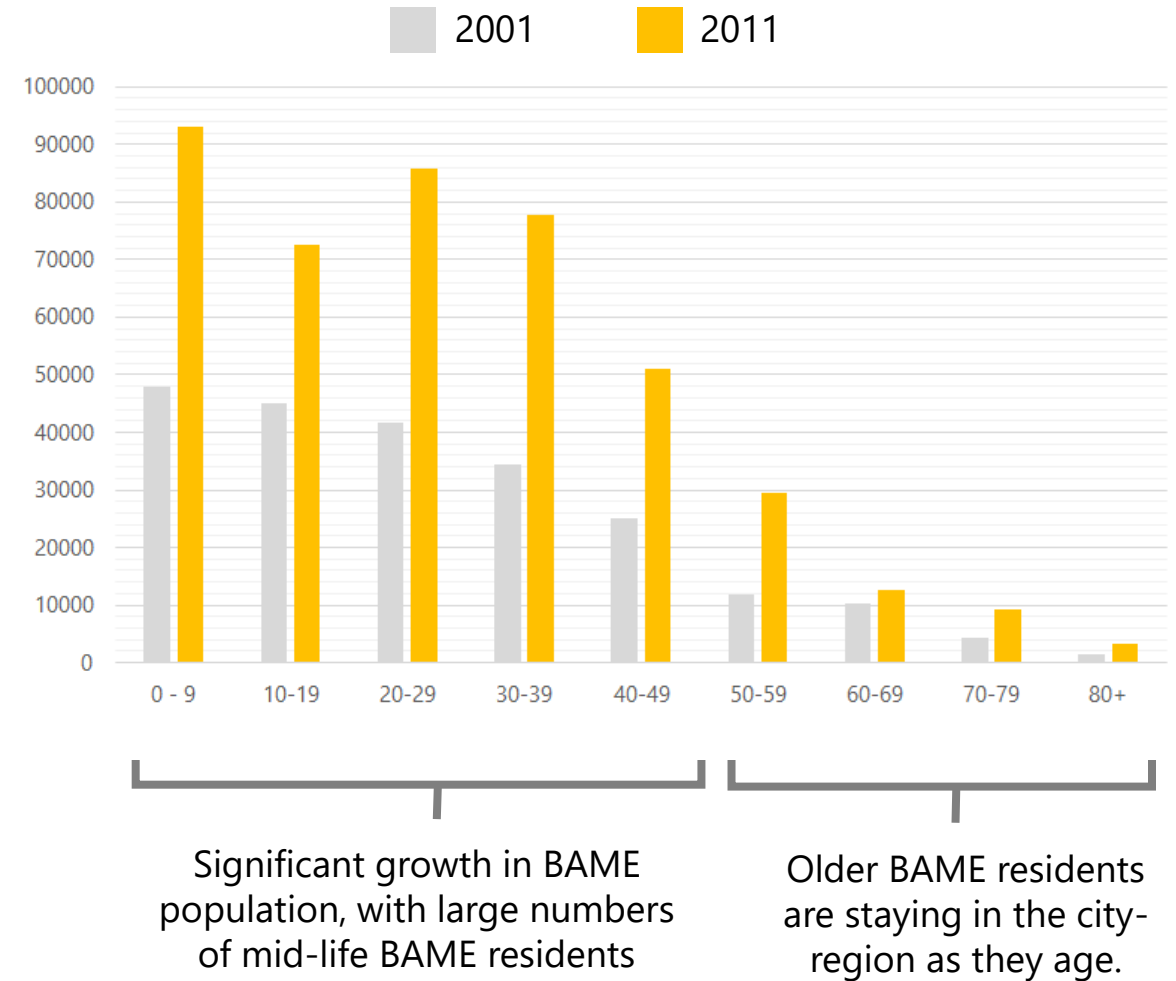
- TV is the main form of company for 38% of people aged 75+. 11% of older people (75+) in the UK have contact with family, friends and neighbours **less than once a month** (*Age UK, 2014*).
- At least 80% of the time of those aged 70 and over is spent in the home and the surrounding area (*Phillipson, 2017*).
- **Life transitions** (*divorce, death of partner, financial issues, retirement, health event*) are a key predictor of increased social isolation, as they risk severing social connections and challenge older people's sense of identity (*Jetten, 2009*).

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Ageing and diversity

- The older population will become **increasingly diverse** in terms of ethnicity, sexuality, religion, education and socio-economic factors over the coming decades.
- For example - in 2001, 3.5% of older people (50+) were **BAME** (27,767). By 2011, this had **nearly doubled** to 6.4% (54,534) – a trend we expect to continue and increase over the next 20 years.
- Social isolation is a universal phenomenon, but often found in higher rates amongst BAME groups who are more likely to experience **health, social and economic inequalities** in later life (*Lewis and Cotterell, 2018*).

Number of BAME residents in GM by age group





The eight domains of an Age-friendly City
 [from the *Global Age-friendly Cities guide* (2007)]

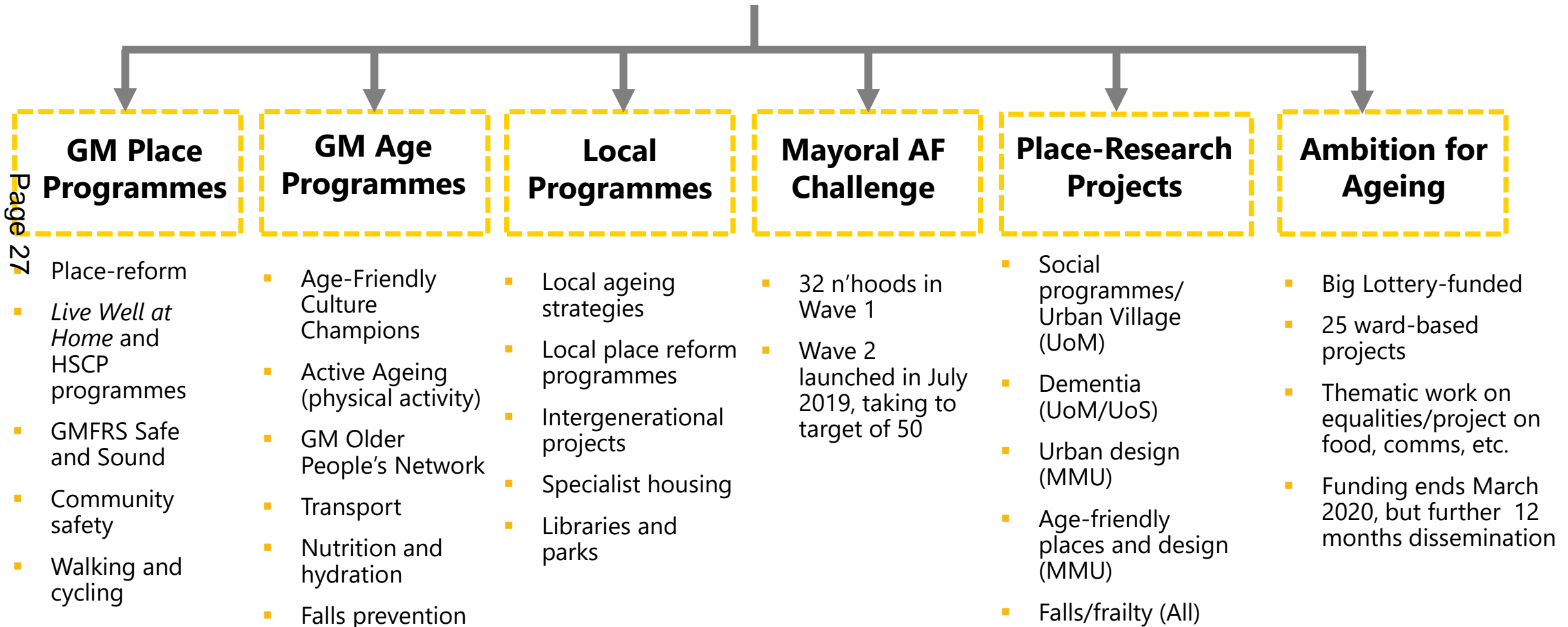
What is an age-friendly neighbourhood?

A community that provides a means for **personal, social and emotional fulfilment** of older people rather than (just) provide a means of improving physical wellness.

This is achieved by addressing the relationship between **people, society** (social environment) and **place** (physical environment), each of which is subject to potential change over time.

Ageing in GM Ecosystem: Overview

A story of significant investment and multiple initiatives focused on people in mid and later life, *but uneven coordination* and sharing of science, evidence and evaluation. The result is a fragmented, sometimes stop-start, approach to issues that demand long-term approaches.



NEWS



Derek wrote a list of tips to combat loneliness.



Derek's Story

- Derek was a **co-researcher** on the Age-Friendly Old Moat project who joined the project after he saw advert in his housing association's quarterly newsletter.
- Over the last decade, he has become an active **community champion** and advocate for his older neighbours – initially as a way of overcoming his own feelings of isolation and later a desire to help others.
- Derek's tips can apply to **people of all ages.**
- **Derek's story** has been documented by the BBC, and clips can be found online (over 1 million views):

<https://www.bbc.co.uk/news/av/uk-england-manchester-38804340/loneliness-tips-from-90-year-old-published>

From low/no cost to significant investment, these examples add up to better places to live in

No/Low resource

Local agencies can implement these simple measures that can transform how neighbourhoods work for older people. All are examples from across GM.

- Working with **shopkeepers** to share best practices for supporting older customers, including businesses offering **take a seat/use of toilets**.
- Taxi driver and private hire **training**.
- Traffic light **sequencing** near older people's accommodation.
- Information** networks/peer support groups
- Implementing age-friendly guidelines for **parks, libraries and cultural centres**
- Trips **out, or across the city-region**
- Intergenerational initiatives** with schools, colleges and communities
- Using pubs and social clubs **as meeting places**
- Introducing **active ageing** activities into community groups

Some resource

These measures may require more investment from statutory or non-statutory agencies.

- Training local people to be age-friendly **service experts, auditors and navigators**
- Increasing **learning and culture activities**
- Install **benches** on key walking routes
- Social **eating** projects
- Community **health promotion and coordination**
- Pension Credit** take up campaigns
- Local **newspapers** and online information sharing

First Contact and Advice schemes

For people who do not meet care thresholds, but need a little bit of advice, navigation and follow-up to get the most from their neighbourhood, especially in a digital age. Examples include HOOP (Housing Options for Older People), Neighbourhood groups, Age UK helplines and others.

More resource

This measures may require long-term investment or changes to commissioning plans and priorities

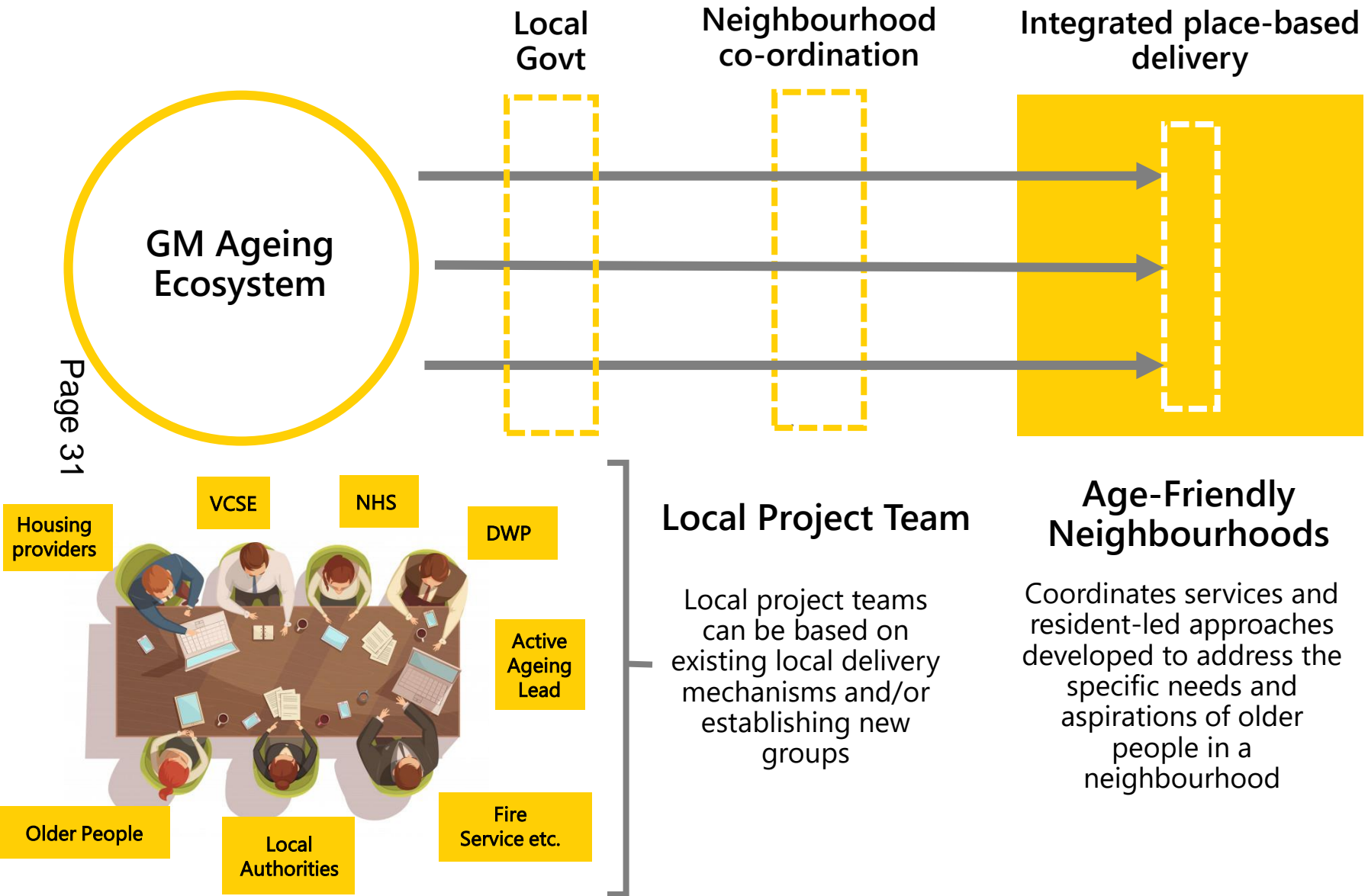
- New and retrofit **housing developments that promote social integration**
- Collective and cooperative **purchasing of goods** and services ('Village' model)
- Investment in **neighbourhood models led by older people that build community capacity** (See Leeds networks example)
- Designing in age-friendly and dementia high-street and town-centre **improvements**
- Programmes that deliver physical activity and active ageing to **reduce falls and improve health**

Community Transport

Many older people face difficulties in getting around their neighbourhood. Local plans that include Ring-and-Ride, volunteer driver schemes, and community minibuses such as in Rochdale, Stockport and Wigan are central to age-friendly places.

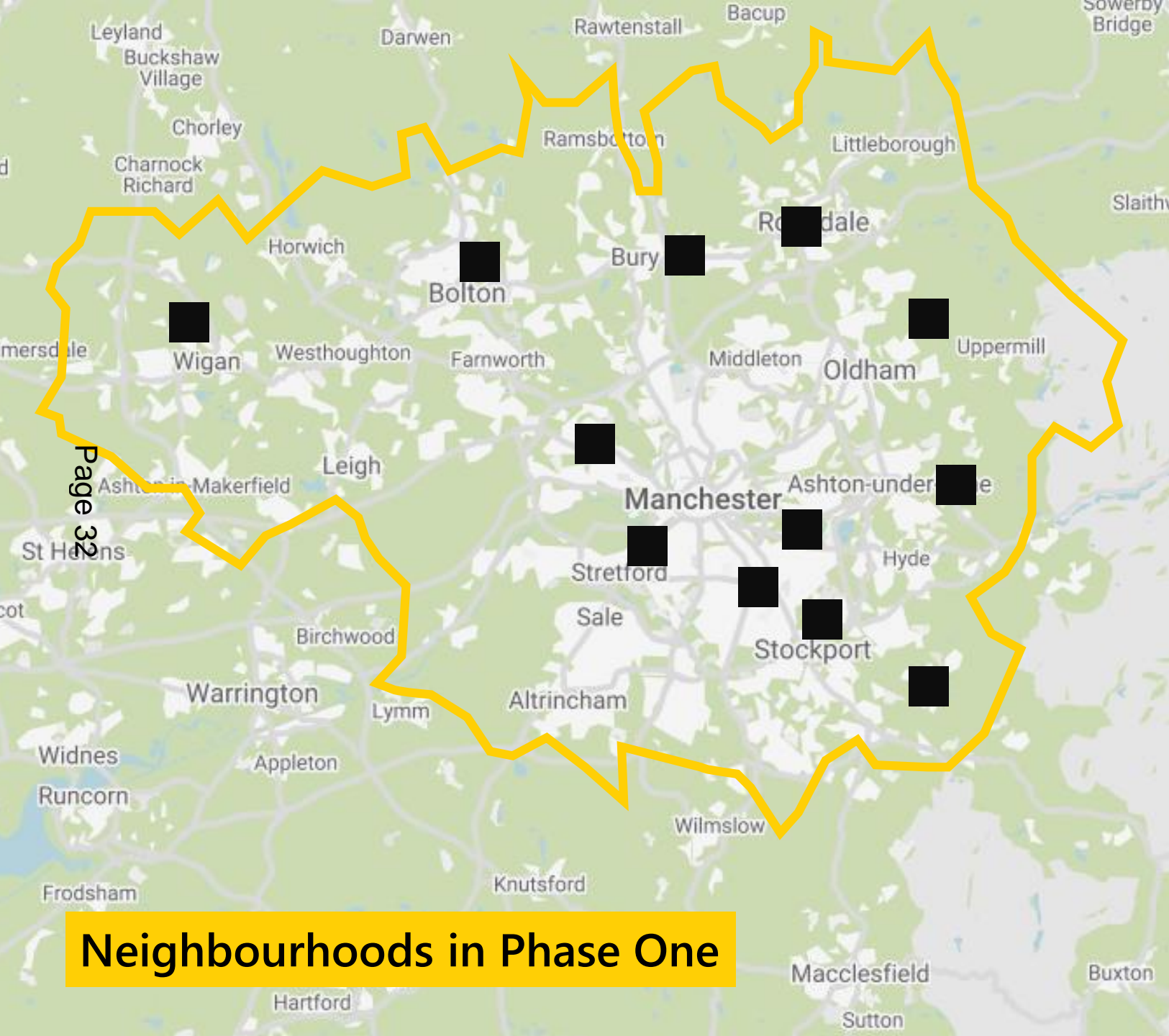
AIPP: From GM to neighbourhood level

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Design principles

- Creating a 'community of interest' across the programme. Shared identity, training opportunities, evaluation tools etc.
- Developing 'communities of place' in each neighbourhood, recognising that different approaches in each locality.
- Emergent and flexible practices – sharing learning rather than uniform approaches.
- Creating and using a rich local evidence-base for action - the relationship between local people and their environment (physical, social, natural).
- Collaborative approach – based on an open, two-way exchange of ideas and aspirations between service providers and older people. Making the opportunities and constraints of the programme explicit and transparent.

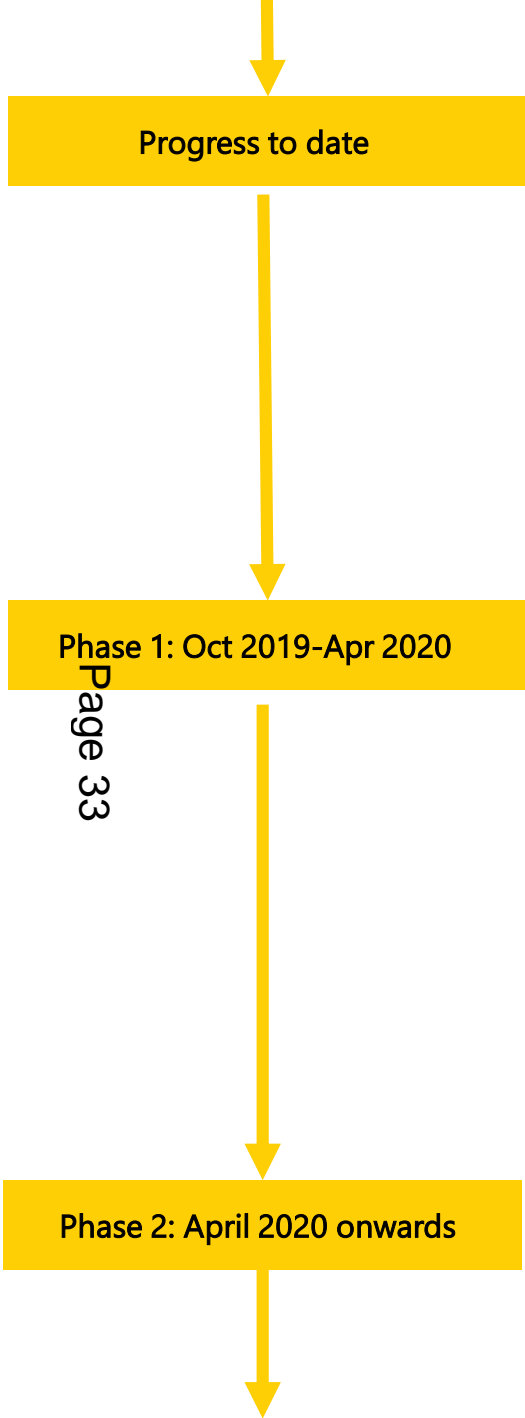


Neighbourhoods in Phase One

Partnerships agreed in principle with 12 neighbourhoods across all 10 local authorities in Phase One

- Bolton: TBC
- Bury: Bury East
- Manchester: Gorton
- Manchester: Burnage
- Oldham: Saddleworth
- Rochdale: College Bank and Falinge
- Salford: Swinton
- Stockport: Marple
- Stockport: Reddish
- Tameside: Stalybridge
- Trafford: Clifford, Longford and Stretford
- Wigan: Wigan North:

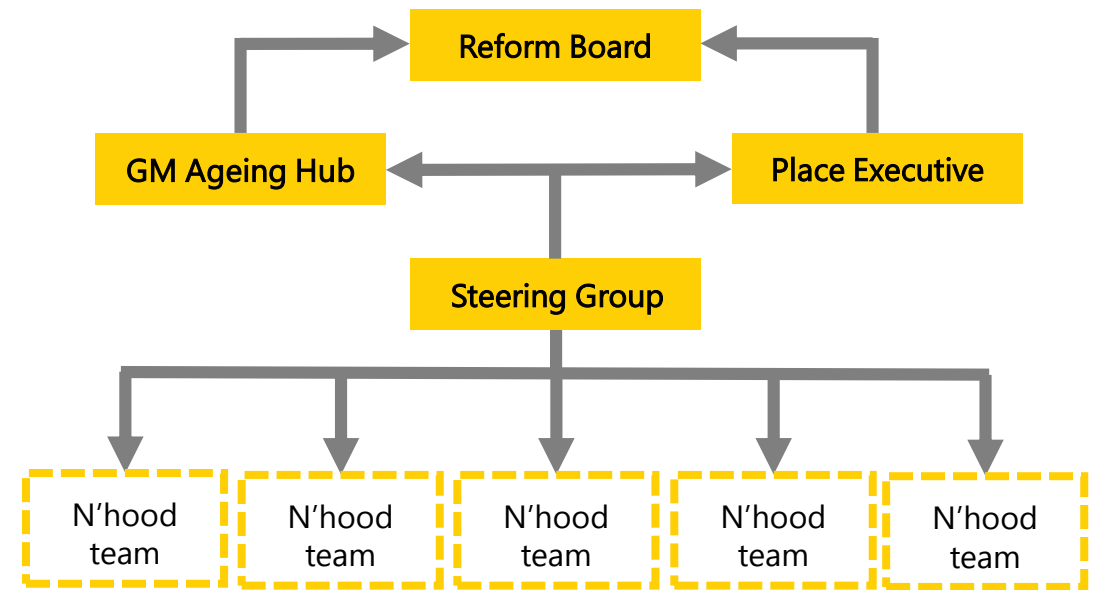
In Phase One - 151,000 people aged 50+
70,000 people aged 65+



Timeline

- Shadow Steering Group
 - Stakeholder engagement
 - Research team convened
 - Literature review
 - Reform Board agreement in April 2019
 - 12 sites confirmed
-
- Steering Group established (chaired by Pam Smith)
 - Local Project teams identified/established
 - Baseline review
 - Older people's groups set up
 - Training offered to local areas
 - Communication strategy developed
 - Action Plans created
-
- Implementation
 - Evaluation
 - Review prospects for Phase 2

Governance



Resources and Support identified

- RightPlace housing project (funded by Centre for Ageing Better (CfAB), working in three neighbourhoods).
- UoM Healthy Ageing Applied Research Collaboration
- GMCA, GMCVO, Greater Sport, HSCP teams.
- Support from CFAB.
- **Research and Evaluation team** to provide academic leadership and resource. Representatives from University of Manchester, Manchester Urban Ageing Research Group, MMU, Manchester School of Architecture, University of Salford)

Making it work going *with* the grain

A. Critical success factors

- **Leadership** at all levels – GM, SRO, Place manager, Community worker.
- Effective **multi-agency** local project group.
- Integrated and effective **GM project team**.
- **Going with the grain**: building on the existing strengths of GM place and ageing programmes.
- Honesty, enthusiasm and **commitment**.
- **Mainstreaming** ageing, not making it another silo.

Blockage, Barriers and Risks

- “Not **another** GM project! We are **already** doing this”.
- Organisational **territories**.
- **Why** focus on older people? Who are older people?
- **Resources**, not least to support the “first contact” element of this programme.

B. The age-friendly workforce

- The age-friendly “**workforce**” consists of people from a wide range of services, community groups, local businesses and residents.
- The workforce can draw **on expertise** from many GM and national agencies. We will produce publications and tools with local teams that they value and can use in their day-to-day work.
- There will be a focus on the **life-transitions** such as bereavement, injury and ill-health, loss of work and other roles than can quickly lead to isolation and exclusion, themselves triggers for the need for high-level services.

Ask: AIPP

- Local authorities support integration of ageing and place strategies drawing on evidence from Ambition for Ageing and other programmes, focusing on the 12 areas.
- Housing providers mobilise their resources and expertise to support, or where appropriate lead in the 12 areas.
- GM Health and Social Care Partnership to contribute at a local level through LCOs, and by linking action and commissioning and investment at GM level to AIPP.
- Transport for Greater Manchester to coordinate community transport schemes in a range of the 12 areas, bringing forward proposals for a GM-wide approach.
- GMCVO and VCSE partners to contribute their expertise to local areas and support the effective involvement of older people from a range of backgrounds.
- Partners to support the development of the GM Older People's Network, Equalities Board and other groups during their next phase.
- Greater Sport to upscale lessons from the Active Ageing programme.

Ask: Pride in Ageing

- GM system actively supports this approach beyond the pilot year of the programme
- Local areas to recognise quality assurance standard for social care and housing, and support roll-out
- Authorities ensure relevant policy related to ageing in the region references and addresses the needs of our local LGBT communities



2 Pride in Ageing

Strategic Objectives:

- Ensure the voices of LGBT communities are heard in decision-making, policy and research relating to ageing in Greater Manchester
- Improve delivery of social care and housing for LGBT people over 50 and increase satisfaction amongst users
- Reduce social isolation for people over 50 from LGBT communities

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Updates:

- Unique partnership underway between public and private sector funders
- A platform has been created for LGBT communities from across GM to co-design the work programme
- Development of pilot for quality standard for social care and housing
- Wide-ranging consultation around reducing social isolation is exploring access to social groups, culture and sport.

The evidence

- In Manchester approximately 7,650 people aged over 50 identify as lesbian, gay or bisexual (LGB).
- 88% of LGB people aged over 50 living in Greater Manchester said that they had experienced a mental health issue at some point in their lifetime. Over half had experienced depression or low self-esteem, and 48% had experienced feelings of isolation.
- 59.4% of trans people in Manchester indicate that 'not being able to access appropriate care that is trans-friendly' is a concern in later life
- In a national survey, three in five older LGB people were not confident that social care and support services, like paid carers or housing services, would be able to understand and meet their needs.



1. Advisory Group

- The group was established at our programme launch with **Sir Ian McKellen** on 5th June 2019
- 18 LGBT community members from across Greater Manchester are undertaking co-design around the programme delivery
- Members have driven direction of project and are contributing their voice to campaigns, developing content for the quality standard and ensuring advocacy and policy work aligns with their concerns.
- Members are reporting **higher confidence** and feeling **more informed** as a result of involvement with the project.

2. Quality Standard Pilot

- A new quality standard for social care and housing will build on the success of LGBT Foundation's sector-leading work via Pride in Practice. Through this service 94% of primary care services we have worked with report feeling **more confident** and 96% report feeling **more informed** regarding LGBT issues.
- The new standard will enable those who deliver housing and social care to effectively and confidently meet the needs of LGBT service users, and support services in meeting the requirements of quality reviews by bodies such as Care Quality Commission and Manchester City Council.
- The new standard will help services to evidence their commitment and compliance with the Equality Act 2010.
- Pride in Ageing will work in ongoing partnership with organisations to help them improve their users' experiences of services.

Russell Road in Manchester has been confirmed as the location for the **UK's first Extra Care scheme designed for older LGBT people**. Pride in Ageing is ensuring that community voices are represented and heard as the development progresses. We hope to work closely with Manchester City Council to ensure the development meets specific care and support needs, and offers an understanding and open space where the community can be sure they will not face discrimination or prejudice.

3. Social isolation

- A Stonewall report found that only 23% of LGB people over 55 saw members of their biological family at least once a week compared to 57% of heterosexual people.
- A third of older people calling LGBT Foundation's helpline discussed feelings of isolation and a desire to meet others.
- As part of a wide-ranging consultation on social isolation Pride in Ageing is working with partners to explore the barriers that LGBT people may experience when accessing social groups, sport and culture.
- 'Come OUT with us', our new campaign and free events series is raising awareness and creating new spaces for LGBT people over 50 to come together to have fun, learn skills and meet peers.



Video [Pride in Ageing]

3 GM Ageing Programme Update

A. GM Local Industrial strategy

- Agreed three priorities around ageing:
 - Develop a Healthy Ageing Innovation Partnership with UK Government
 - Establish an International Centre for Action on Healthy Ageing
 - Create a city-region testbed for healthy ageing
- GM LEP support for Healthy Ageing Innovation Partnership, proposal being developed with HinM and GMHSCP
- UKRI funding call: GM bid being developed with industry and unis for Healthy Ageing trailblazers

B. Age-Friendly Culture

- GMCA in partnership with Manchester Museum awarded £250k by the Baring Foundation to establish a national centre for creative ageing
- Centre director being recruited. Delivery via structured lines of investigation across England including diversity, older artist and later life creativity, innovation and next generation art and culture
- Culture Champions programme now launched in 6 GM districts, promoting older people as cultural activists and producers of as well as participants in the cultural life of GM. Programme will culminate in a weekend long showcase of activity, discussion and learning in May 2020
- GMCA sponsoring the 'bOlder' artist prize as part of the HOME Open, and supporting older artists' career development through the GM talent development programme in Rochdale, Wigan and Leigh.

C. Research awards

- Major new health research programme launched, the Greater Manchester Applied Research Collaboration, with focus on healthy ageing



D. Living Well at Home

- Model of independent living and support delivered through transformed adult social care and health
- Trailblazer accelerated improvement approaches to address some key challenges including:
 - Housing and ageing well
 - Nutrition and hydration
 - Tech and innovation
 - Social care cooperative model

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E. Older workers

- £10m skills and training pilot for the self-employed out to procurement, over 50s identified as priority group
- Working group established to deliver #SEEDIFFERENT campaign for older apprentices
- Published evidence review on employment support for over 50s with Centre for Ageing Better and DWP



F. Housing and planning

- GMCA and Manchester School of Architecture successfully bid for £120k from the Centre for Ageing Better to develop 'RightPlace' – started in September 2019
- The aim of the 'Rightplace' programme is to provide better evidence about the kinds of homes that different groups of older people are looking for (using a new survey and analysis of existing datasets).
- This survey data will be used to create a series of neighbourhood scale (30-50k) ageing and housing strategies, co-produced with local residents and local LA housing, planning, neighbourhoods and ageing teams. Pilot neighbourhoods are TBC.

G. Staffing and resources

- Nicola Waterworth joined as Greater Manchester Partnership Manager, employed by Centre for Ageing Better and based at the GM Ageing Hub.
- Rebecca Lines joined as Project Officer from Age UK Manchester.
- New appointments in process with the GMCA research team and Manchester School of Architecture.

H. International working

- Lead partner in Adapting European Cities to Population Ageing research project currently in progress.
- Presenting age-friendly work in Moscow, Washington and Jerusalem.
- Silver Economy Forum, Helsinki: Mayor presented on age friendly cities and innovation, and met Japanese Vice Minister for Health to explore joint working; Greater Manchester stand with universities.
- Highest level reaccreditation as a European Innovation Partnership on Active and Healthy Ageing reference site.

I. Active Ageing

- +10K older adults engaged in programme to date led by Greater Sport.
- GM Active Ageing Week 29 July – 2 August celebrated the physical activity for older adults happening all across GM.
- Coverage on BBC Breakfast TV, ITV News, local press and reached 490K across social media platforms.
- Workshop on engaging older adults with attendees from across GM to facilitate greater involvement in programme. Fed back initial evaluation results.



J. Ambition for Ageing

- £10.2 million programme aimed at creating more age-friendly places in our city region. Managed by GMCVO working with local delivery leads in 25 neighbourhoods across 8 local authorities in GM.
 - An asset-based approach with all projects funded through programme involving older people in design and/ or delivery. **Over 18,000 older people engaged in the design and delivery of 1,400 projects (so far).**
- Ten scaled programmes including culture champions, working potential, growing older with learning disabilities, social eating, and community navigators
- Now in final year of delivery, with a sixth year for embedding learning

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K. Comms

- Working with the Centre for Ageing Better and local lead officers on ageing on plans for International Older People's Day on 1 October 2019.
- Second Ageing Hub Digest planned for Spring 2020.
- ITV Granada report 'Are our cities ready for an ageing population?' featured tow schemes in Manchester city centre, Victoria Square and Tung Sing.
- ARUP Report 'Cities Alive: Designing for ageing communities' feature on Greater Manchester.

L. Transport

- The Hub's transport task group (TfGM/GMCA/HSCP/GMCVO/etc) has a wide ranging action plan. The group is currently focusing on reviewing community transport across GM and promoting dementia training to transport agencies.

Locality Updates -

District	Strategic Objective: to publish 10 age-friendly plans: update	Key Projects
Bolton	Positive feedback for ageing agenda, governance proposed via the Bolton Vison 2030 Steering Group. Awarded Age Friendly Community status.	Consultation underway with older people led by Bolton CVS which will identify people to co-producing the strategy. Signed up to the UK network. Presenting Age Friendly Bolton paper across council teams
Bury	Setting up Age-friendly Bury Partnership Group to co-produce detailed delivery plan with key stakeholders.	Executing projects through Ambition for Ageing, Nutrition and Hydration programme and Active Ageing programme. Developing info/ advice service via by Age UK Bury.
Manchester	Delivery plan focus on age friendly employment and neighbourhoods. Refreshed governance to support stakeholder engagements and Older People's Board.	Working with Centre for Ageing Better on national research piece on ageing and media, with engagement from Older People's Board. Created and distributed 15k copies of AFM newsletter with follow up winter edition in progress.
Oldham	Ageing well and approaches to supporting older people are at the heart of our Oldham model and place based delivery	Continue to champion Ageing Well via Werneth over 50s hub for work and skills, nutrition and hydration programme, social action to reduce social isolation through social prescribing, and developing place based approaches in Saddleworth.
Rochdale	Age Friendly Rochdale Steering Group engaging with residents using World Health Organisation frameworks.	Engagement sessions taken place with older people at Rochdale and Middleton, focusing on further feedback from BAME community. Regular meetings with Steering group to take forward action plan. Progressing 'Take a Seat' programme with local businesses.
Salford	Established member UK Network of Age Friendly Communities. Future plans focusing on neighbourhood less developed in terms of age friendly.	Identified Swinton for Ageing in Place programme, good fit with age friendly priorities on environment, public spaces and digital inclusion.
Stockport	New action plan presented to the Age-Friendly Board and will be monitored by the Board going forward.	New Stockport Culture Champions programme started. Hosting Age-Friendly Stockport Week to encourage more cultural activities for those over 50 years in town centre.
Tameside	Age friendly strategy and action plan to be executed by key professionals following September workshop.	Strategy and action plan, plus ongoing projects around ageing in place, active ageing, ambition for ageing, and collaboration with local Age UK.
Trafford	Age Well Plan agreed March 2019; awarded Age-Friendly Community status May 2019.	Launched intergenerational initiative for schools and care homes. Series of 'Age-Well Roadshows' from mid Oct showcasing multi-agency work.
Wigan	Ongoing implementation and review of the Age Well strategy, established regular oversight meetings. To be aligned with the population health strategy.	Identified Wigan North SDF for Ageing in Place programme. Continued development and implementation of Care to Move (active care homes programme), oral health and nutrition programmes.

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WORK PROGRAMME 2019/20

FOR CORPORATE ISSUES AND REFORM SCRUTINY COMMITTEE

The table below sets out the Corporate Issues and Reform Scrutiny’s work programme for the Members to develop, review, and agree. This is a ‘live’ document and will be reviewed at each meeting to ensure that the Committee’s work programme remains current (items taken previously to this committee are listed in appendix 1).

In addition, the Committee will be circulated the GMCA’s register of key decisions and the GMCA’s monthly decision notice.

Members are asked to identify and agree potential items for inclusion in the Committee’s Work Programme for the 2019/20 Municipal Year.

MEETING DATE	TOPIC	CONTACT OFFICER	REASON FOR SUBMISSION TO SCRUTINY COMMITTEE
15 October 2019*	Ageing Strategy Update	Paul McGarry, GMCA	The Committee to receive an update on progress.
	Local Full Fibre Network	Alison Gordon, GMCA	
	GM Strategy Implementation Plan and Performance Update	Andy Burnham, GMCA	
19 November 2019	Budgets 2020/21	Richard Paver, GMCA	The Committee to consider the GMCA’s Budget 2020/21 and a brief descriptive summary of the sources of funding which supports the GMCA’s work.
	GM Strategy Implementation Plan and Performance Update	Andy Burnham, GM Mayor	6 monthly update
	High Rise Taskforce	Tony Hunter, GMFRS	As requested by the Committee
	School Readiness Update	Jane Forrest, GMCA	To consider the findings of the Task and Finish Group and next steps
10 December 2019	Care Leavers Charter (GM approach to Children in Care and care leavers)	Charlotte Ramsden, Salford City Council	
	HMICFRS Update	Tony Hunter, GMFRS	As agreed at September meeting

	Greater Manchester Brexit Monitor and implications of EU Exit	Eamonn Boylan, GMCA	
21 January 2020	Budgets 2020/21	Cllr David Molyneux, Portfolio Lead – Resources, Richard Paver, GMCA	The Committee to consider the GMCA's Budget 2020/21
	Impact of Mayoral precept		As requested by the Committee at its AGM.
	Social Value Policy	Andrew Lightfoot, GMCA	As requested by the Committee at its June meeting. The Committee to consider how the GMCA invest in the VCSE sector
11 February 2020*	GMCA Budget reports (prior to GMCA decision)	Andy Burnham, GM Mayor, Richard Paver, GMCA	
17 March 2020			
*Mayor to attend the meeting			

Items considered at previous meetings			
June 2019	Annual Meeting		
	GMS Implementation Update	Simon Nokes, GMCA	Update reported to the Committee every 6 months with a half year refresh of the actions to be completed for each priority.
	School Readiness Task & Finish Group Report	Councillors'	Summarising the activities of the Task and Finish Group, and drawing some conclusion
16 July 2019	GMFRS Outline Business Case	Jim Wallace, GMFRS	As agreed at the June 2019 meeting.
	GMFRS Annual Performance Report 2018/19	Tony Hunter, GMFRS	The Committee to consider the 2018/19 performance.
13 August 2019	Budget Training Session	Richard Paver, GMCA	As requested by the Committee as its AGM.
17 September 2019	GMFRS Outline Business Case- Consultation response	Jim Wallace, GMFRS	As agreed at the July 2019 meeting
	HMICFRS Update Report	Tony Hunter, GMFRS	Update on the action plan following the outcome of the inspection
	White Paper on Unified Public Services	Andrew Lightfoot, GMCA	As requested by the Chair of the Committee

ITEMS CONSIDERED IN 2018/19

Meeting Date	Items Considered
17 July 2018 - cancelled	
21 August 2018	<ul style="list-style-type: none"> • GM Cohesion Commission • GMCA Business Plan • GMFRS Accelerated Recruitment Training 2018/20
18 September 2018	<ul style="list-style-type: none"> • GMFRS Quarter 1 2018/19 Performance Update • HMICFRS Preparation report • Department of Education Funding • GMCA Communications & Engagement Strategy • GM Public Sector Apprenticeship Update
23 October 2018	<ul style="list-style-type: none"> • Governance and Oversight of Kerslake • 6 month update on GMCA's Capital and Revenue Budgets • Waste & Resources Procurement Update
20 November 2018	<ul style="list-style-type: none"> • Budgets 2019/20 • GM's Response to the Government's Female Offender Strategy • GM Strategy Performance and Implementation Plan Update • New GMCA website
11 December 2018	<ul style="list-style-type: none"> • TfGM Budgets for Bus costs • GMFRS Quarter 2 2018/19 Performance Update • Unwanted Fire Signals (UWFS's) • GM Children's Plan
22 January 2019	<ul style="list-style-type: none"> • Budgets 2019/20 • Ageing Strategy • Waste Procurement Update
12 February 2019	<ul style="list-style-type: none"> • GMCA budget reports (prior to GMCA decision on 15th Feb) • Greater Manchester Brexit Monitor and Preparations for EU Exit • Greater Manchester Local Full Fibre Programme
19 March 2019	<ul style="list-style-type: none"> • GMFRS Quarter 3 2018/19 Performance Update • GMFRS, Programme for Change (TBC) • Homelessness & Rough Sleeping Update • Greater Manchester Draft Drug & Alcohol Strategy • Local Transport Plan and Policy and Strategy Budgets • Opportunity Pass including 16-18 Bus Travel
16 April 2019 - cancelled	<ul style="list-style-type: none"> •